

General Care

To keep your Surface looking and working great, use a soft lint-free cloth (microfiber cloths work great) dampened with a little bit of mild soap and water, or screen wipes.

Important: Do Not Apply Liquids Directly to your Surface.

Disinfecting your devices

You can use many common disinfectant products to safely clean most Surface devices. Use pre-moistened disinfectant wipes or apply an isopropyl alcohol (IPA) solution that's 70% or less to a soft, lint-free cloth to clean the device.

We've tested the safety of using the following isopropyl alcohol (IPA) solution and disinfectant wipes on different Surface devices. Be sure to follow the recommendations in the next section as there are specific cleaners that are best for certain devices and finishes.

- Isopropyl alcohol (IPA) solution 70% or less
- PDI Sani-Cloth® Plus
- Covidien[™] Alcohol Prep pads
- CaviWipes[™]
- Clorox Healthcare® Bleach Germicidal Wipes
- Total Solutions® Disinfectant Wipes

Important: Microsoft cannot make a determination of the effectiveness of a given disinfectant product in fighting pathogens, such as COVID-19. Please refer to your local public health authority's guidance on how to stay safe from potential infection.

Cover and keyboard care

To clean the Touch Cover or Type Cover, wipe with a lint-free cloth dampened in mild soap and water. Don't apply liquids directly to your Surface or to the cover. Do this often to keep your Touch Cover or Type Cover looking great.

If the spine or magnetic connections of your cover get dirty or stained, apply a small amount of isopropyl alcohol (also called rubbing alcohol) to a soft, lint-free cloth to clean.

Protect your device with antimicrobial cases

The Designed for Surface catalog includes 3rd party accessories to protect your devices. Antimicrobial, healthcare grade, waterproof and rugged cases keep providers and patients both productive and protected.

Contact your Surface Specialist to learn more about cleaning your devices.