

About this document

The Online Credit Application Form gives Australian, Fiji and other international Businesses the ability to request a credit account with Data#3.

This document will assist with questions you may have during the process.

Any additional queries that have not been covered below please contact Accounts_Receivable@data3.com.au

Frequently asked Questions

Questions	Answers
What if I don't want to complete a credit application due to company policy?	Please liaise with the Data#3 representative you have been dealing with to assist.
What if I don't agree with some of the terms and conditions on the credit application?	Please liaise with the Data#3 representative you have been dealing with to assist.
What if I want to have extended terms then what is stated on the credit application?	Send an email to Accounts_Receivable@data3.com.au and we can review when processing your application.
Who is our Data#3 contact?	Your Data#3 contact would be the Data#3 Sales Representative you have been dealing with.
What is the allowable monthly spend?	The spend differs based on how much you are expecting to purchase from Data#3 per month. To be eligible for a line of credit with Data#3 you must anticipate a minimum spend per month of \$5,000.
Why do I need to supply the ACN for the trustee of our trust?	It is a Data#3 requirement to have the full background of the Trust and Trustee, as we check the credit worthiness of both.
What do I do if the Data#3 Website is down?	Contact your Data#3 representative and advise the Website seems to be down.
What do I do if I have made an error on the application form after submitting?	If you made any mistakes such as typos, incorrect details etc.... you will need to start the process from the beginning and send an email to Accounts_Receivable@data3.com.au advising to cancel the previous application and you are resubmitting a new application
What happens after submitting the credit application?	You will receive an email copy to sign with the terms and conditions, once this is signed the credit application is sent to Accounts Receivable to process.
How long does it take before I know my account has been approved?	For Australian companies it may take up to 5 working days For Overseas companies it will take longer, normally within 10 working days
How do I know when my account has been set up?	An email will be sent to the signature on the credit application confirming the following; <ul style="list-style-type: none"> • Account details, • Payment terms, • Credit limit • Where the invoices will be emailed
Who can sign the credit application?	Only an authorised signature from your company should be signing the credit application as you are agreeing to terms and conditions.
Can I cancel the credit application?	Should you choose to no longer proceed with the credit application please email Accounts_Receivable@data3.com.au and request to cancel the application form.