

Victoria's Office of Public Prosecutions creates modern working environment with Office 365 and Data#3

December 18, 2018; Melbourne, Australia: Leading Australian technology services and solutions provider, Data#3, today announced that it has worked with the Office of Public Prosecutions (OPP), Victoria's largest criminal legal practice, to implement Microsoft Office 365, enabling a modern working environment for staff.

The OPP's email and documentation systems were dependent on an aging Lotus Notes platform, which integrated with a whole of government Lotus Notes-based address book. Disaster recovery was a challenge and integration with mobile devices was especially difficult. With staff travelling to many of Victoria's courts daily, it was important for them to work as efficiently as possible. New staff who were used to working with more modern systems, found it difficult to adapt to the Lotus Notes environment, placing an additional training burden on the busy IT team.

With many new features added to Office 365, the solution offered clear benefits to the business, but transitioning would be complex. Bruce Stafford, Manager of Information Technology Services at OPP, who issued a Request for Proposal seeking a partner for the project, commented, "The Data#3 response had a specific plan about implementation, and the process they would go through was clearly documented. The level of detail made Data#3 stand out above the rest."

Data#3 was engaged to migrate Lotus Notes to Exchange, and to provide a transfer of skills to the IT staff so they could confidently manage and support the new platform.

"The consultants became part of my team, and integrated well. They worked closely to transfer knowledge to my team – the partnership between our business and Data#3 was seamless," commented Stafford.

Since transitioning successfully to Office 365, the IT team no longer spends its time creating workarounds on a dated system. The time saved has been invested in more innovation-based projects.

"We can now divert our attention to several technology projects designed to make our users' lives easier. We are trialling a paperless workplace – we used to have volumes and volumes of paper, but now staff are getting documents in electronic format."

For Stafford, a highlight was that the combined OPP and Data#3 team met the challenge of a complex project, something he put down Data#3's exceptionally detailed planning for the unique OPP environment.

"Some people here had huge Lotus Notes mailboxes, with some up to 70 Gigabytes, but good planning meant we successfully migrated everyone without loss of any mail or data. We achieved what we set out to do, which is a fantastic result for the IT team and staff at OPP," concluded Stafford.

Data#3 Chief Executive Officer and Managing Director, Laurence Baynham, commented, "This is a fantastic example of the great skills of the Data#3 team. Helping customers to improve the way they work and gain more productivity is our core strength. Office 365 is a cloud-based subscription service that brings together the best tools for the way people work today. By combining best-in-class apps with powerful cloud services, Office 365 lets OPP create and collaborate anywhere on any device. On behalf of the Data#3 team, we look forward to working with the OPP on their future transformation projects."

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About Data#3

Leading Australian IT services and solutions provider, Data#3 Limited (DTL), is focused on helping customers solve complex business challenges using innovative technology solutions.

Built on a foundation of over 40 years' experience, combined with world-leading vendor technologies, Data#3 delivers an integrated array of solutions spanning cloud, mobility, security, data & analytics and IT lifecycle management. These technology solutions are delivered by combining Data#3's services across consulting, project services and managed services.

Listed on the ASX in 1997, Data#3 reported revenues of \$1.2 billion in the 2018 financial year and has more than 1,100 employees. Headquartered in Brisbane, it has facilities across 12 locations in Australia and Fiji.

More information about Data#3 and its solution and service offerings is available at www.data3.com.au

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