

City of Fremantle enables a collaborative and mobile workforce with Data#3

Monday 22, 2018; Perth, Australia: Leading Australian technology services and solutions provider, Data#3, today announced that it has worked with local government authority, the City of Fremantle, to implement a mobility solution that helps to benefit both staff and the wider community.

The City of Fremantle was facing a challenging situation with regards to its technology environment. It had a desktop fleet of over 400 devices approaching end of lease, an operating system that needed upgrading, and an imminent office relocation.

To assist with the project, and following a comprehensive tender process, Data#3 was chosen as the preferred partner to provide the full design, planning and deployment services.

“Data#3 provided the crucial support we needed to get these projects over the line. They delivered what they said they would deliver, on time and on budget, and their professionalism shone through every step of the way,” said Joel Hurst, IT Manager, the City of Fremantle.

To meet the requirements of its Information Technology Mobility Strategy, the City of Fremantle opted for a combination of Microsoft Surface and HP desktop devices. Data#3 delivered centralised procurement, management and implementation of these devices, including asset tagging, electronic tagging and testing, and imaging, as well as logistics services for a staged roll out. Microsoft Windows 10 was also deployed on every device, ensuring that end users enjoyed a smooth and seamless transition process.

“Key to the transition was the need to align with our Information Technology Mobility Strategy. Thanks to our new hardware and the deployment of Windows 10, we have a truly mobile workforce that can now connect, share and collaborate with ease,” concluded Hurst.

From an overall business perspective, the City of Fremantle now has a new fleet of best-in-breed devices and an operating system that puts more power, capability and capacity in the hands of staff. The new hardware and operating system have enhanced workforce flexibility by facilitating more collaborative and activity-based working, both on-site and off-site. This has resulted in productivity and efficiency gains across the organisation, which in turn has improved service delivery.

Data#3 Chief Executive Officer and Managing Director, Laurence Baynham, commented, “Data#3 drives the mobility discussion beyond devices. Our core purpose is to enable our customers' success and it is great to see the City of Fremantle achieving their business goals, and delivering benefits to both staff and the wider community. On behalf of the team, we look forward to continuing to assist the City of Fremantle in delivering value.”

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About Data#3

Leading Australian IT services and solutions provider, Data#3 Limited (DTL), is focused on helping customers solve complex business challenges using innovative technology solutions.

Built on a foundation of over 40 years' experience, combined with world-leading vendor technologies, Data#3 delivers an integrated array of solutions spanning cloud, mobility, security, data & analytics and IT lifecycle management. These technology solutions are delivered by combining Data#3's services across consulting, project services and managed services.

Listed on the ASX in 1997, Data#3 reported revenues of \$1.2 billion in the 2018 financial year and has more than 1,100 employees. Headquartered in Brisbane, it has facilities across 12 locations in Australia and Fiji.

More information about Data#3 and its solution and service offerings is available at www.data3.com.au

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