



## Data#3's Rapid in Office 365 - Connect



### 3 Steps to Office 365

#### Fast track your Microsoft Office 365 implementation

**Do your people consistently tell you that you need to improve communication through your organisation? Have you identified the need to remove silos and bring your people closer together as part of organisational strategic plan? Do you want to bring your team together to provide better outcomes to customers; both inside and outside your organisation?**

Microsoft Office 365 allows you to consume the full suite of productivity tools, including Exchange, SharePoint, Lync, Yammer and the Microsoft Office suite (Word, Excel, PowerPoint, Publisher and Access). With a full range of options available that scale from small business to large enterprises, the Step 3 (Connect) offering focusses on Yammer, Microsoft's Enterprise Social Network. It will assist in the internal transformation and provide the tools to achieve flexibility, better collaboration, and reduced meetings and email chains.

This is the third offer in a complete suite of services that will allow you to maximise the benefits of Office 365. Other Office 365 offerings will include Step 1 - Communicate

(Email) and Step 2 - Collaborate (SharePoint). The Data#3 Rapid in Office 365 - Step 3 (Connect) offers a phased approach that is largely transparent to your business consumers and allows you to consume these services on your terms.

#### Interested in Office 365?

Data#3 appreciates that your analysis and assessment of how to utilise cloud can be daunting. Consuming cloud services requires both technical integration and a rigorous change management process to ensure you get the maximum benefits offered by Office 365. To better support our customers we have defined a solution that will have you realising the benefits of Microsoft Office 365 quickly - Data#3's Rapid in Office 365 - Step 3 (Connect).

Data#3's Rapid in Office 365 is an approach to implementing Microsoft Office 365 for small, medium and large organisations. Our offering provides a proven approach for the successful adoption of Yammer as a corporate collaboration tool. The Rapid in Office 365 addresses the most common needs in simplifying the user experience to consume this service and leveraging the Microsoft cloud-delivered services backed by their financial SLA.

#### Leverage Data#3's Experience

The Data#3 Business Productivity team deliver our Yammer solutions. The team is staffed by people who are passionate about making people more productive using technology as an enabler. Data#3 is a foundation member of the Yammer Customer Engagement Program and we have unique differentiation through our Organisational Psychologists to help customers understand how businesses collaborate within their own individual cultures. Our team have been acknowledged internationally and locally by Microsoft at their Worldwide Partner Awards (Finalist - Innovative Customer

Advocacy 2012) and at the Australian Partner Awards (Business Productivity Partner of the Year 2012).

## The Process:

The Data#3 Rapid in Office 365 is a three step process to maximise your investment. Step 3 will assess and deploy Yammer throughout your organisation.

By utilising Data#3's customer solution lifecycle - (pdo)<sup>2</sup>, (refer to [www.data3.com.au](http://www.data3.com.au) for more information) we use a process which supports the successful delivery of the solution.

## Inclusions:

The following is included in a Data#3 Rapid in Office 365 implementation:

- Envisioning workshop
- Stakeholder engagement
- Identification of Yammer Champions
- Identity workshop to identify Directory Synchronisation (DirSync) requirements
- Connection strategy document
  - Workshop and engagement outputs
  - Vision
  - Use cases
  - Network launch plan
  - Communications plan
  - Community management strategy

- Measurement of business value
- Network launch
- Hand-over training to customer Yammer Champion
- 2 x follow up visits to measure adoption/success
- Access to the Data#3 Customer Network on Yammer

## Benefits:

Data#3's Rapid in Office 365 will offer you with the following benefits:

- Access to our Organisational Psychologists to assist you with adoption blockers
- Improve employee morale/satisfaction
- Improved internal communication
- Democratised communication
- Remove human latency
- Enable people to connect anywhere, anytime from any device

## Deliverables:

- Connection strategy document
- DirSync established between on-premise Active Directory and Yammer
- Network launch

- Handover training to Yammer Champion
- 2 x follow up visits to measure success

### Investment:

Please contact your Data#3 Account Representative for current pricing details.

## FAQ

To help you better understand Data#3's Rapid in Office 365, we have compiled a list of frequently asked questions.

### Q. Why do I need DirSync for Yammer?

**A.** Directory Synchronisation (DirSync) automates the process of adding and removing users in Yammer by syncing data with your corporate directory. Data#3 has included the deployment of the DirSync service to optimise the user experience when using Yammer. Separate DirSync infrastructure is required for both Yammer and Office 365, and requires separate server infrastructure to support synchronisation.

### Q. Yammer is free, why do I need this service?

**A.** In Data#3's experience, the successful adoption of Yammer requires careful planning, senior executive sponsorship and extensive consultation before the network is launched. The Data#3 Rapid in Office 365 – Step 3 (Connect) service will ensure that the adoption of Yammer within your organisation has every chance of success.

### Q. Why choose a Rapid in Office 365 from Data#3?

**A.** Data#3 is Microsoft's leading strategic partner in Australia and is uniquely placed to provide expertise in how to license and deploy your Microsoft software, including Office 365. We also possess expertise and skills nationally in both on-premise and cloud software solutions so we can assist you in your cloud journey.

### Q. What benefits will I get from Yammer and when?

**A.** At the point that the Yammer Network Launch occurs, your entire team can change the way they work together.

### Q. What about migrating email, Lync and SharePoint to Office 365?

**A.** The Data#3 Rapid in Office 365 is a 3 step process – this engagement (Step 3 - Connect) delivers the Yammer service. If you are interested in maximising the benefits of Office 365, Data#3 recommends that you consider our other two offerings: Data#3's Rapid in Office 365 – Step 1 (Communicate), where email is migrated to Office 365 and Lync is activated. The second service is the Data#3 Rapid in Office 365 – Step 2 (Collaborate), a customised SharePoint solution. Please contact your Data#3 Account Representative for more information on these services.

### Q. What hardware will be required?

**A.** For Yammer, none! If you elect to use Azure for DirSync, there will be no hardware required at all and our team will work with you to establish your Azure subscription with Microsoft. If you wish to use on-premise infrastructure for Identity, this will be sized upon project engagement.



## Q. Does Rapid in Office 365 include Licensing for Yammer?

**A.** The Rapid in Office 365 does not include the licensing for Microsoft Office 365, or Yammer specifically. As every organisation is unique and has differing needs we need to determine your individual requirements first. This is done in consultation prior to and throughout the Rapid in Office 365.

## The Next Steps

To request more information or to find out how Data#3 can assist with your software as a service requirements, contact us today!

**Interested in how Data#3 can help?**

[www.data3.com.au](http://www.data3.com.au) | 1300 23 28 23

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